1	 I			Key to dire	ection of tr	avel:		 :	[	:	:		:
		Increase 10% or	û	Similar	$\Rightarrow$	Decrease	1						

Ref	Description	Aug 2015	Sep 2015	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	May 2016	June 2016	July 2016	Aug 2016	Sep 2016	% change from Aug 2016	% change from Sep 2015	12 month average	12-mnth max value	Sot 12 rolling month	Nat.	Notes
1	Number of referrals of all types received	2,205	2,369	2,592	2,992	2,630	2,740	2,771	2,616	3,042	2,765	2,883	2,107	2,898	2,853	⇒ (2)	<b>1</b> 20	2,712	3,042			
2	Number of assessments completed	697	695	581	579	580	543	692	612	541	508	558	401	584	640	<b>1</b> 0	⇒ (8)	578	695			
3	Number of care packages authorised	995	930	881	823	785	780	1,239	1,084	879	1224	1025	523	958	802		<b>4</b> (14)	918	1,239			
4	Average cost of care package	£390.87	£389.22	£393.19	£390.71	£391.40	£391.13	£394.29	£396.34	£394.29	£395.18	£394.77	£396.42	£390.68	£392.01	<b>⇒</b> 0	⇒ 1	£393.05	£396.42			
5	Numbers of residential placements	654	658	644	636	641	646	631	630	626	602	606	557	578	570	⇒ -1	<b>↓</b> -13	617	658			
6	Numbers of nursing placements	407	404	398	398	403	392	389	388	381	353	358	350	374	372	⇒ -1	⇒ -8	382	404			
7	Numbers of home care	2,294	2,295	2,279	2,293	2,283	2,279	2,281	2,279	2,273	2,295	2,289	2,288	2,271	2,292	⇒ 1	⇒ 0	2,284	2,295			
8	Enquiries resolved at first contact (%)	68.7%	69.2%	67.4%	62.4%	72.1%	72.6%	72.9%	72.3%	79.0%	76.8%	73.6%	73.6%	68.7%	69.2%	⇒ 1	<b>⇒</b> 0	71.5%	79.0%			
9	People with eligible long term services assessed or reviewed during the past year (%)	30.4%	31.4%	34.1%	37.0%	36.3%	33.8%	37.8%	39.3%	39.6%	38.3%	39.5%	38.7%	36.3%	33.9%	⇒ -7	⇒ 8	36.6%	39.6%			
10	People with eligible needs supported to live independently (%)	79.0%	79.4%	79.2%	82.5%	79.5%	76.1%	80.6%	80.0%	80.9%	81.5%	81.1%	81.0%	80.9%	81.0%	<b>⇒</b> 0	<b>⇒</b> 2	80.3%	82.5%			
11	Direct payments as a percentage of all eligible service users	18.2%	18.5%	18.6%	18.7%	18.5%	19.3%	18.1%	17.7%	18.2%	18.8%	19.4%	17.6%	17.8%	17.2%	⇒ -3	⇒ -7	18.3%	19.4%	18.3%	26.3%	
12	Number of Direct Payment users	390	393	392	391	393	389	401	394	407	409	395	394	389	382	⇒ -2	⇒ -3	395	409			
13	Number of Adult safeguarding alerts received	9	9	13	23	11	23	21	27	65	58	52	48	31	32	⇒ 3	<b>1</b> 256	32	65			Alerts rather than referrals to safeguarding
14	Number of permanent admissions of older people (over 65) to residential/nursing care homes	30	22	30	20	25	27	24	21	23	23	25	15	17	11	<b>4</b> (35)	<b>4</b> (50)	22	30			
14a	Number of permanent admissions of older people (over 65) to nursing care homes	21	13	16	8	15	11	10	11	12	5	13	6	9	5	<b>4</b> (44)	<b>4</b> (62)	10	16			
14b	Number of permanent admissions of older people (over 65) to residental care homes	9	9	14	12	10	16	14	10	11	18	12	9	8	6	<b>4</b> (25)	<b>4</b> (33)	11	18			
14c	Rate per 100,000 of permanent admissions of older people (over 65) to residential/nursing care homes	28	28	43	37	31	49	43	31	34	55	37	28	25	18	<b>4</b> (25)	<b>4</b> (33)	35	55	429	669	
15	Number of Delayed Transfers of Care per month (patients)	23	37	29	25	21	27	46	26	48	49	49	59			n/a	n/a	38	59			
15a	Delayed Transfers of Care per month (days)	819	664	919	606	640	792	956	1,114	1,191	1,632	1,483	1,945			n/a	n/a	1,086	1,945			
16	DToC Social care patients only	7	25	12	13	13	16	40	15	31	33	21	31			n/a	n/a	23	40	225	2,147	
17	DToC Social care days delayed only	354	365	450	274	303	356	520	740	706	1,133	705	1,116			n/a	n/a	606	1,133	6,303	61,035	
18	Total number of DOLS applications received	56	22	80	70	74	83	144	77	56	81	59	55	72	63	<b>J</b> -13	<b>1</b> 86	72	144			
19	Total number of DOLS authorisations	2	15	12	9	23	47	75	30	42	91	37	43	22	22	<b>⇒</b> 0	<b>1</b> 47	36	91			